



Genesis

Wallet

**Your Secure
Financial Companion**

Genesiswallet.com



User Guide

TABLE OF CONTENTS

Welcome to Genesis Wallet	05
System Overview	11
Customer Account Management	13
Mobile Wallet	15
Merchant Payment Processing	20
Prepaid Debit Card	25
Account Management	27
Portfolio Accounts	29
Market Place	31
MyHealth - Tele health Services	33
Customer Service	35
Summary	37

**FINANCIAL FIREWALL FOR
ONLINE SHOPPING**

**GLOBAL
MONEY TRANSFER**

**NEW WAY TO BANK
WITHOUT ALL THE FEES**

**GREAT FOR PARENTS, KIDS,
AND SENIORS**



Welcome to Genesis Wallet. Let's get started.

Say goodbye to banking fees and protect your personal information when making on-line purchases. Our state-of-the-art payment management system was originally created for the Department of Defense and has now been re-purposed for the consumer market to simplify and reduce the costs of moving money to family and friends living anywhere in the world.

The Genesis mobile wallet also acts as a virtual savings account earning interest at a 3.0% APR.

Our mobile wallet and Prepaid Debit Card system uses three separate account balances to maximize security and protect your financial assets.

We've built a very powerful suite of financial services which allows you to securely and cost efficiently manage your money all using your mobile devices. Move money to family and friends anywhere in the world in real time and for FREE.

We're so glad you've joined our mobile banking revolution!





PREPAID VIRTUAL DEBIT CARD

Used for extra secure on-line shopping where the balance should be kept at \$0 at all times until you are ready to use. Also link your Prepaid Virtual Debit Card as the funding source for PayPal, Venmo, ShopPay, Amazon, and any other on-line payment technologies around the world. This is the ultimate financial firewall protection against hackers stealing money from you.



MOBILE WALLET



PREPAID PHYSICAL DEBIT CARD

Great for payroll deposit and retail purchases. Genesis creates the form needed for you to get paid two days earlier and funds go right to your Prepaid Virtual or Physical Debit Card. Pay bills automatically and then move all your extra money to your mobile wallet where its locked down and earning 3% APR.



PORTFOLIO INVESTMENTS



PREPAID COMPANION DEBIT CARDS

Add up to 3 personalized Prepaid Companion Cards: ideal for kids and elderly so they can safely purchase goods and services on-line. Also great for moving money to loved ones abroad for FREE and in real-time.



PROTECT YOUR ONLINE PURCHASES

The Genesis 3 tiered industry-leading security, provides you with an unparalleled level of safety while on-line shopping and buying goods and services at retail locations around the world.

Use your Genesis Prepaid Virtual Debit Card as the funding source for all your on-line purchases as well as the funding source for: PayPal, Venmo, Apple Pay, Google Pay, Samsung Pay, Amazon, and any other payment technologies you use to buy goods and services on-line.

This allows you to create a financial firewall between your sensitive banking information and merchants.

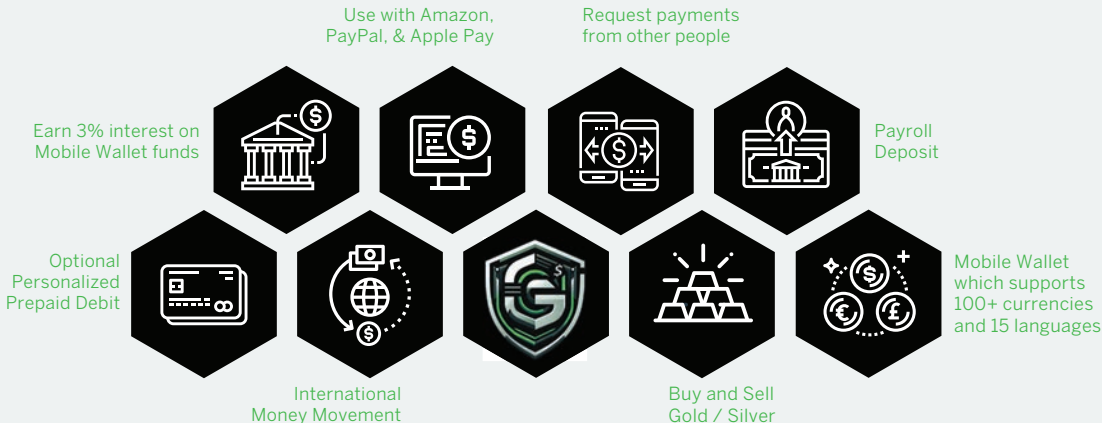


MOVE MONEY GLOBALLY

The Genesis mobile wallet platform provides you with a variety of ways to move money anywhere in the world in real-time and even for FREE.

The Genesis mobile wallet account allows you to load money via your bank account, credit card, employer, other wallet users, cash at participating ATMs, and retail locations around the world and then move money to loved ones anywhere in the world.

Our mission is to bring the whole world closer together and more financially connected to one another.



LOAD MONEY → \$



Financial Institutions

U.S. Bank Account ACH
U.S. Bank Teller Load
Credit Card



Peer to Peer

Receive Money



Other Payment Technologies

Mastercard rePower®
Paypal / Venmo
ATM
Approved Retail Locations
including CVS, Walgreens, 7-11
and more



Payroll

Employer Payroll

(\$ → OFFLOAD MONEY



Financial Institutions

U.S. Bank Account
International SWIFT Wire Transfers
ATM Transaction



Peer to Peer

Send Money



Other Payment Technologies

ATMs - Zelle
Any US Debit Card
Paypal / Venmo
Apple Pay / Google Pay
Approved Retail Locations
Wireless Phone Accounts



Payments

Use funds anywhere Mastercard is accepted

CUSTOMER ACCOUNT MANAGEMENT

Mobile Application

Genesis has built an extremely secure iPhone and Android mobile application. Our feature rich mobile application allows you to untether yourself from your computer and securely manage your money anytime and anywhere in the world.

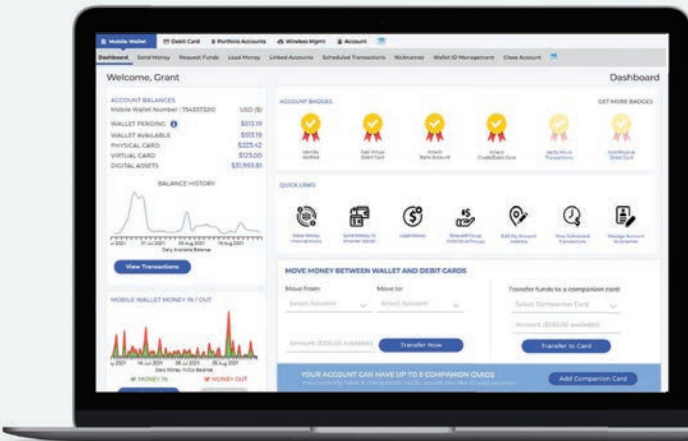
Genesis has locked down the application with Multi Factor Authentication, Advanced AI based security, and E2EE / RSA End to End Encryption.



Desktop Web Portal

The Genesis customer self-care portal website provides you full access to all of our Mobile Wallet & Prepaid Debit Card functionality and all with a secure desktop connection. For customers who prefer a larger screen, our self-care portal will quickly and securely allow you to manage your money.

Genesis has also locked down its on-line care portal with Multi Factor Authentication, Advanced AI based security, and E2EE / RSA End to End Encryption.

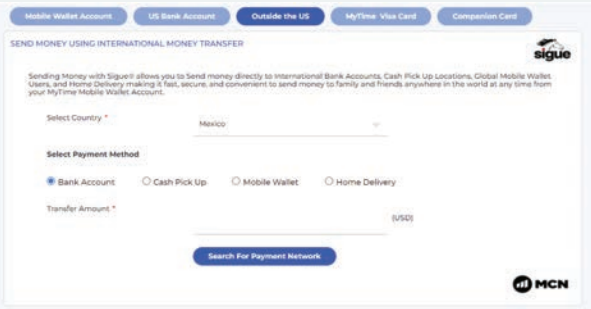


MOBILE WALLET

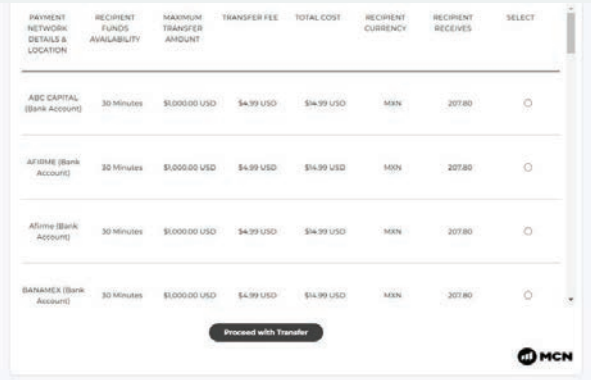
There are multiple ways to **send money** within the Genesis wallet platform.



When sending money internationally, there are different options available to you. Some options are even FREE of charge.



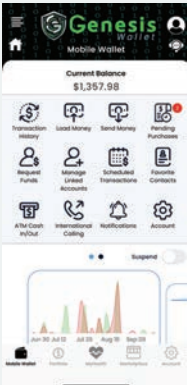
Select the country you wish to **send money** to and the system will help you find the most cost efficient way using our proprietary MCN payment gateways.



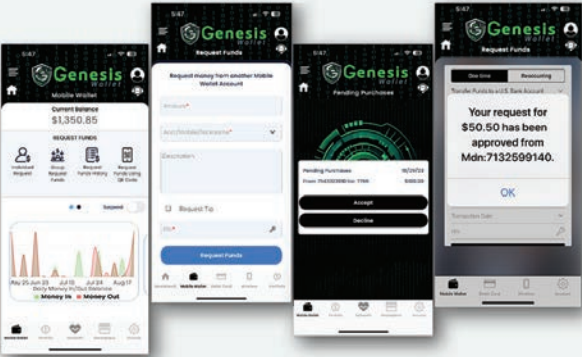
Genesis wallet customers can now add money to any prepaid wireless phone account around the world. Navigate to Mobile Wallet> Mobile Recharge and successfully send money to virtually any wireless carrier around the world (4 billion phones in over 140 countries). Funds are delivered usually same day and for FREE.



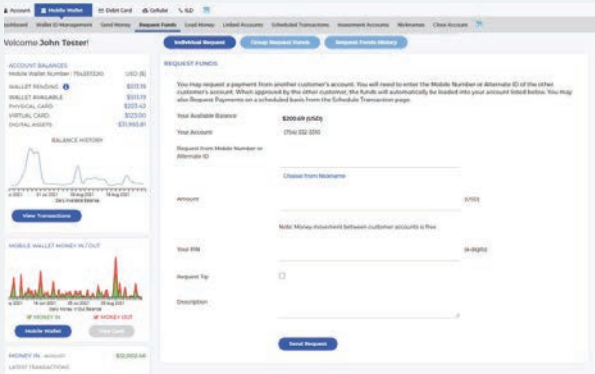
Send money with any of the payment options from your computer or mobile device.



Our mobile wallet makes it easy to **request funds** from individuals or groups (great for splitting bills).



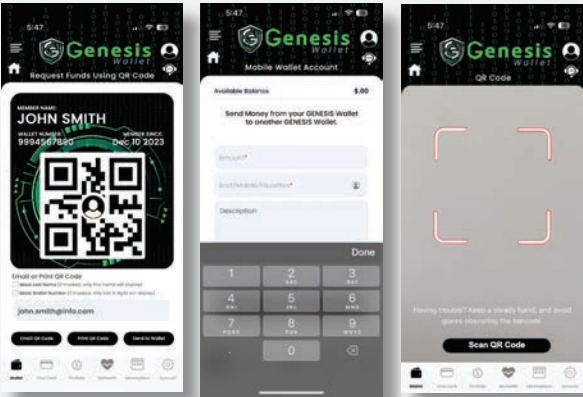
Our customer portal will guide you through the process every step of the way wherever you are.



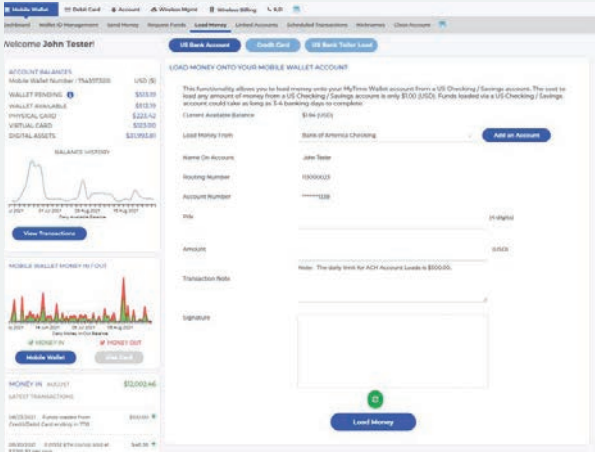
Assign and manage **nicknames** for the people you send money to the most to make it even easier and quicker to send funds.

Request & Send Funds Using QR Code:

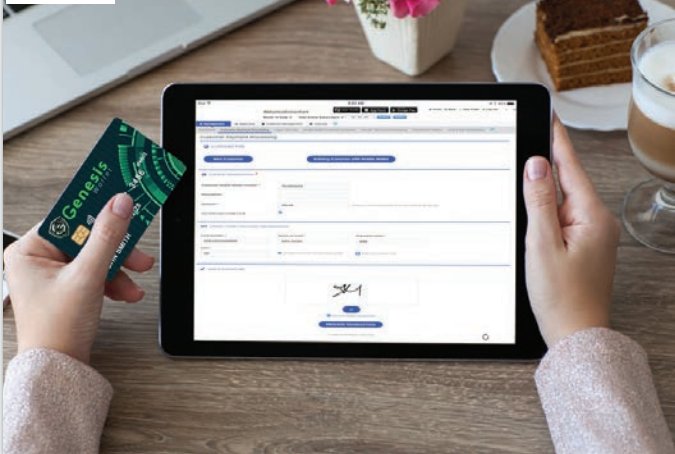
Each Genesis customer has their own unique QR code. You can request and send funds using this QR code.



Load money to your mobile wallet account via your U.S. or international bank account, a credit card, or at over 500,000 locations world-wide.



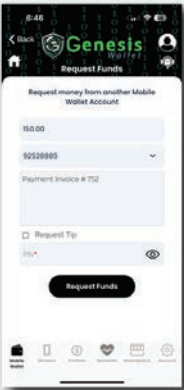
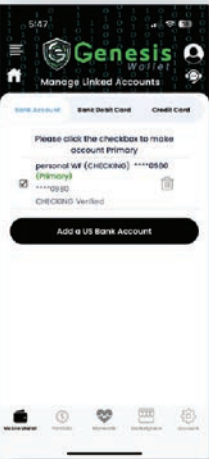
Manage your **linked accounts** including bank accounts, credit cards, and even your Genesis Prepaid Debit Card.



Secure Merchant Payment Processing

You can request funds to individuals as well as to a group of people. Use this technology to collect money for goods and services that you provide to others. There are no merchant processing costs for wallet to wallet transfers, you receive your money instantly, and we 100% guarantee no bad debt.

Finally a secure, cost effective, and easy way to collect money from your friends and your customers. You can even sign up as a merchant distributor and upgrade to a more robust merchant processing module.





ATM Cash Load / Withdrawal

Genesis allows you to load funds onto your mobile wallet account at thousands of participating ATMs without using a debit card.

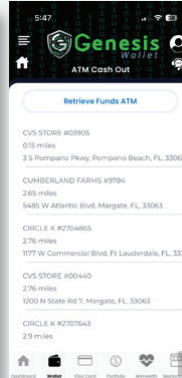
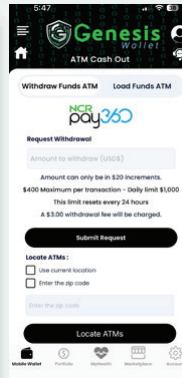
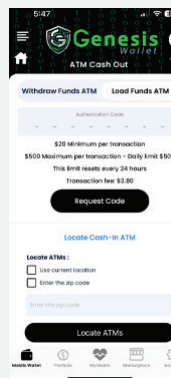
You can locate these specialized ATMs that are equipped to load cash by navigating to Mobile Wallet / Load Funds ATM in the mobile app. You then simply request an authorization code, select your preferred ATM location, and you then have up to 1 hour to use your code at the selected ATM. Once you reach the ATM machine, simply press the card-less transaction option to begin the process. You will then enter your mobile number and the code that you received. The ATM will prompt you to insert your funds and confirm the amount. The funds will then be immediately added to your mobile wallet account.

ATM Cash Withdrawal

Genesis also allows you to withdraw cash from your mobile wallet account at select ATMs without using a debit card.

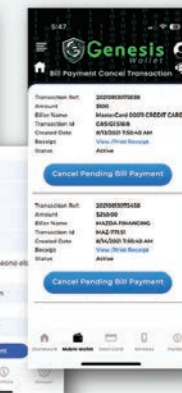
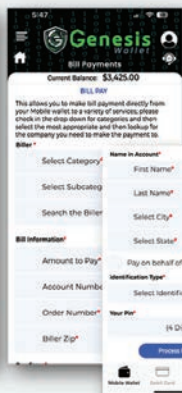
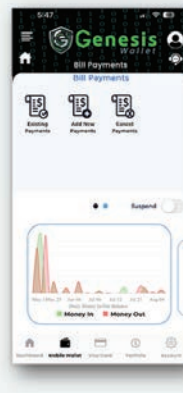
The card-less ATM withdrawals have lower ATM fees than more traditional debit card ATM withdrawals.

You can locate these specialized ATMs that are equipped with card-less withdrawal in the data app by navigating to the Mobile Wallet> Retrieve Funds ATM where you will be prompted to request an authorization code and view ATM card-less withdrawal locations.



Bill Payment

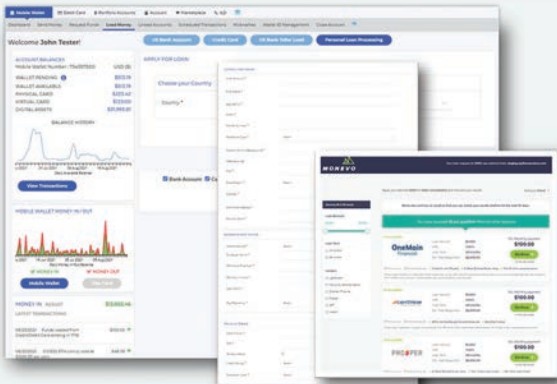
Genesis customers can pay bills with the funds on their Prepaid Virtual or Prepaid Physical Debit Cards. Go to the website of the company you would like to pay your bill and add your Prepaid Debit Card as the method of payment. And usually if you sign up for auto-pay, you will receive additional benefits such as a discounts off your bill or additional perks.



Load Money via Personal Loans

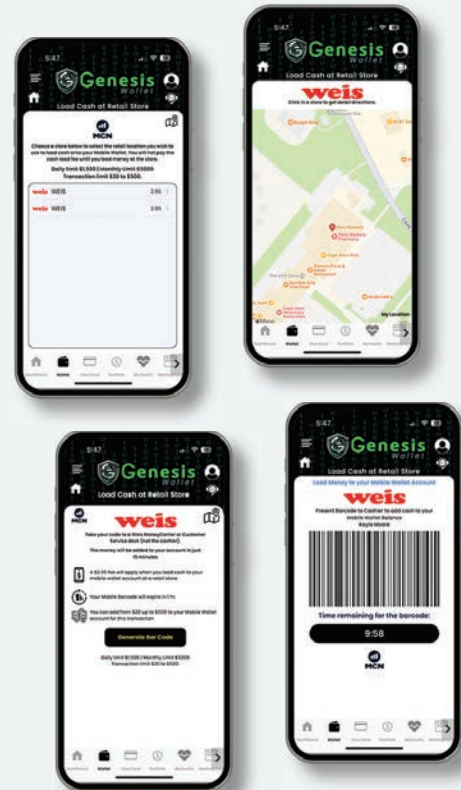
Genesis Wallet has integrated into multiple banks to create a consortium of lenders so you can quickly and easily apply for a loan or financing for purchases in our proprietary “Marketplace”.

- ✓ Low interest personal micro loans
- ✓ Buy now pay later financing for consumer purchases including cellular phones
- ✓ Personal installments ranging from 6 - 24 months
- ✓ Loans vary from \$500 to \$10,000+
- ✓ Real time approvals
- ✓ Funds are added to your debit card or mobile wallet account



Load Money at Retail Stores

Genesis has implemented a program that enables you to load funds onto your mobile wallet account at over 80,000 merchant retail locations throughout the United States. You can locate these select retail stores by clicking Load Cash at Retail Stores in the data app Load Money Screen and the app will list all the available locations closest to the entered zip code. You will be charged a cash load fee of only \$2.95 for any load amount when you load money at these select retail store locations. You will receive a bar-code which you will need to present at the store. The bar-code will expire in 1 hour and all funds will be loaded to your mobile wallet account in real-time. Funds are loaded directly to your mobile wallet account.



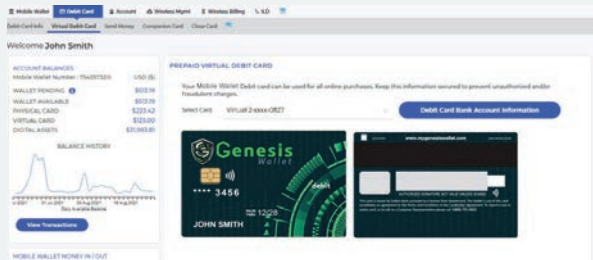
Spend IT at Retail Stores

Genesis has also added functionality to allow you to purchase goods and services using the funds on your mobile wallet account at participating retail merchants throughout the United States. You can complete these types of purchases at select merchant retail locations by selecting Mobile Wallet>Send Money> Pay Merchant Account.

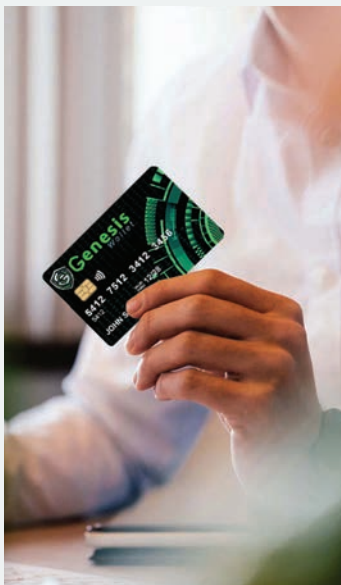


PREPAID DEBIT CARD

Your Genesis FDIC Prepaid Virtual Debit Card can be used for on-line purchases while the majority of your money stays safe and secure in your mobile wallet. Only add funds to your Prepaid Virtual Debit Card when you want to purchase products and services on-line. To avoid potential credit card fraud, keep your balance as close to \$0 as you can.



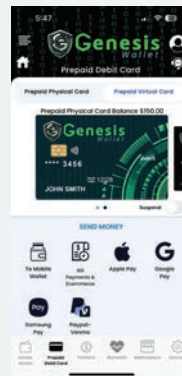
Add an optional Prepaid Physical Debit Card to allow access to your money via ATM's around the world and use your card anywhere Mastercard is accepted. Only keep the money you need on your Prepaid Debit Card and keep the rest of your money safe and secure in your mobile wallet account earning 3% APR.



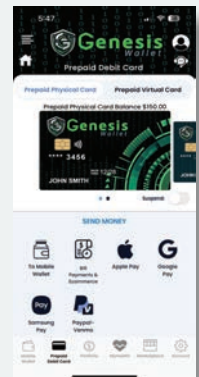
Add up to 3 optional personalized Prepaid Companion Cards for friends or loved ones – anywhere in the world. Easily move money to your Prepaid Companion Cards in real-time and for FREE.



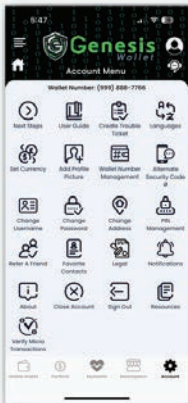
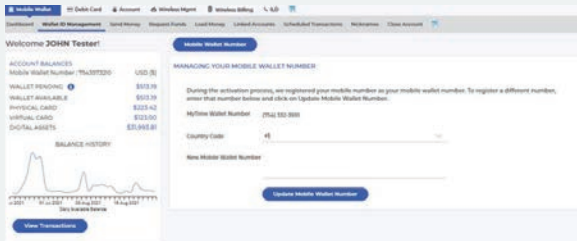
Send money from your Genesis mobile wallet account to your Genesis Prepaid Debit Cards and back in real time and for FREE. Again, only keep the funds you need on your Prepaid Debit Card to better optimize the security of your money.



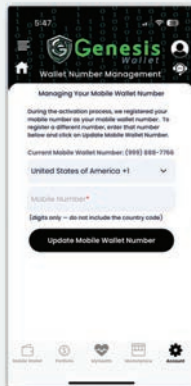
Load money directly to your Genesis Prepaid Debit Cards from your employer, bank account, or even load funds from over 500,000 retail locations around the world.



ACCOUNT MANAGEMENT

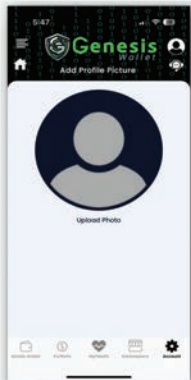
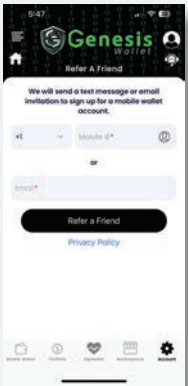


Managing your Genesis account is convenient both via our mobile app or desktop web portal. Update your address, create and check your support tickets, manage security settings, verify micro transactions, access PIN management, refer a friend, and even suspend your mobile wallet or Prepaid Debit Card account in real time.

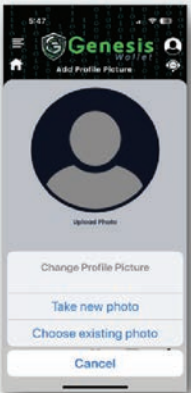


Genesis customers can refer family and friends to open a Genesis wallet account. You can send an email or text message to friends or family, so they can quickly and easily sign up for a mobile wallet account.

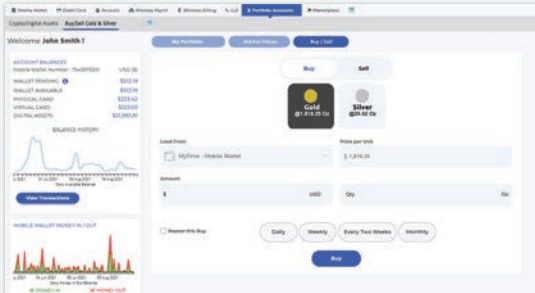
If you try to send funds or request funds from a mobile number that is not registered in our system, then we will automatically send an SMS link to that mobile number so they can sign up for a mobile wallet account.



Mobile wallet users can easily add a profile picture by choosing an existing photo from your phone or by taking a new picture. By adding a profile picture, it can help other mobile wallet users verify your identity.



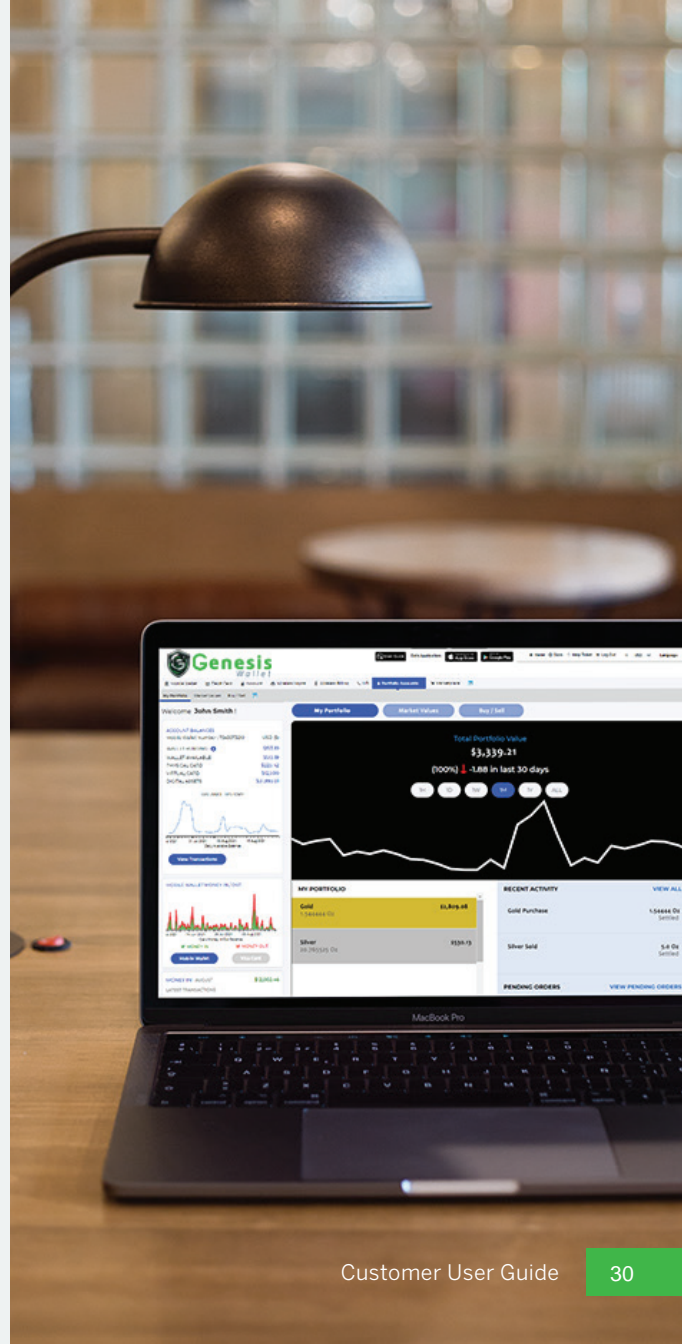
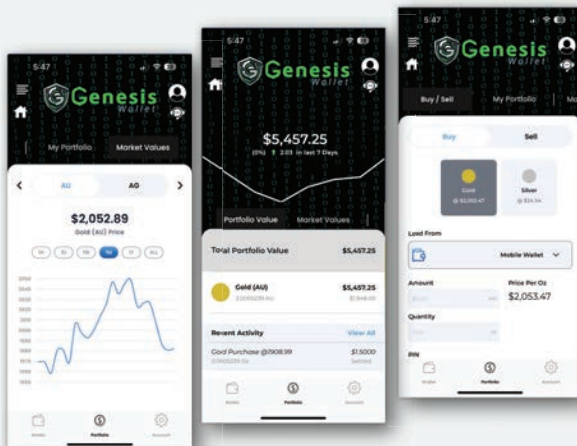
PORTFOLIO ACCOUNTS/ MANAGEMENT



Your Genesis wallet account makes it easy to buy and sell gold and silver and coming soon stocks and mutual funds.

Track your investments in My Portfolio, check market values and buy /sell directly from our desktop or mobile app.

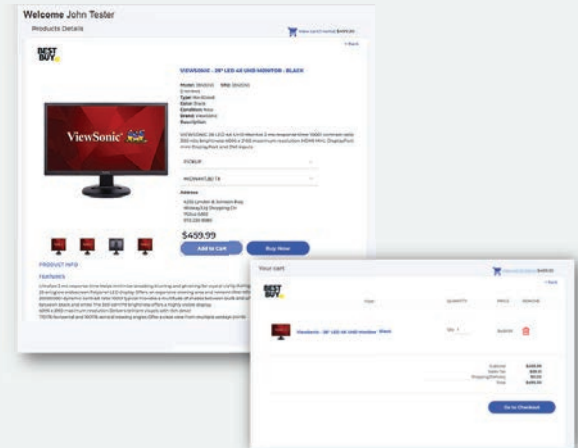
- ✓ All selling is completed in real-time so no more waiting hours or days to receive your money.



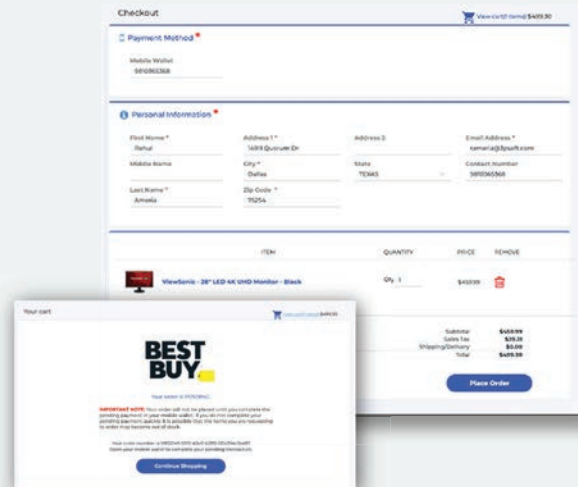
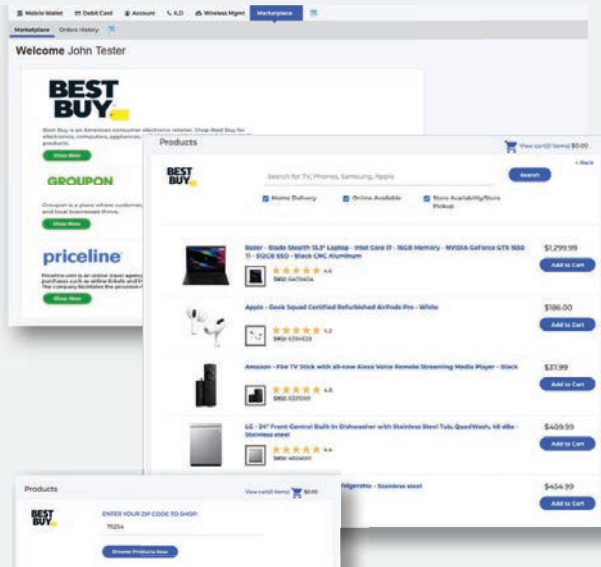
MARKET PLACE: BEST BUY / Groupon

- ✓ The Genesis Marketplace allows you to buy goods and services from a variety of retailers including: Best Buy, Groupon, Priceline, and more.
- ✓ You can earn real time cash back (10% to 20%) on all purchases which are then immediately credited to your mobile wallet account.
- ✓ You have full access to all the available inventory from Best Buy and can select in-store pick up or you can ship directly to your home.
- ✓ No credit card or personal information is ever used to make marketplace purchases and you can use the funds right from your mobile wallet.

- ✓ Transaction takes 3-5 seconds to process and uses our state of the art pending purchases technology to secure the transaction.



- ✓ Once the order has been placed in the marketplace, you simply open the Genesis data application and click on the pending purchases icon on the top of the main dashboard screen and approve the transaction.



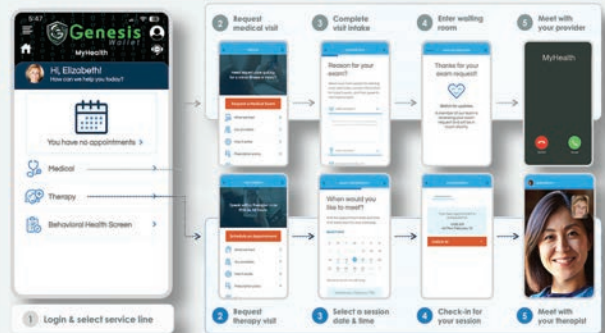
MYHEALTH - TELE HEALTH SERVICES

- ✓ MyHealth allows you to sign up for an annual membership that includes virtual telehealth services to all members of your household at significantly discounted rates.
- ✓ Members of household includes one individual and his/her spouse or domestic partner and all legally dependent children up to the age of 26.
- ✓ Easy enrollment with the ability to manage household dependents.
- ✓ Plans include urgent care, mental & talk therapy, and primary care.
- ✓ Request care visits and schedule appointments at discounted rates and manage your family visit history.



- ✓ Urgent care plan is only \$40 per year with a \$38 per visit fee for all family members.
- ✓ Urgent care plus behavioral health plan is only \$67 per year with \$38 per urgent care visits and \$65 for talk therapy visits.

MEDICAL



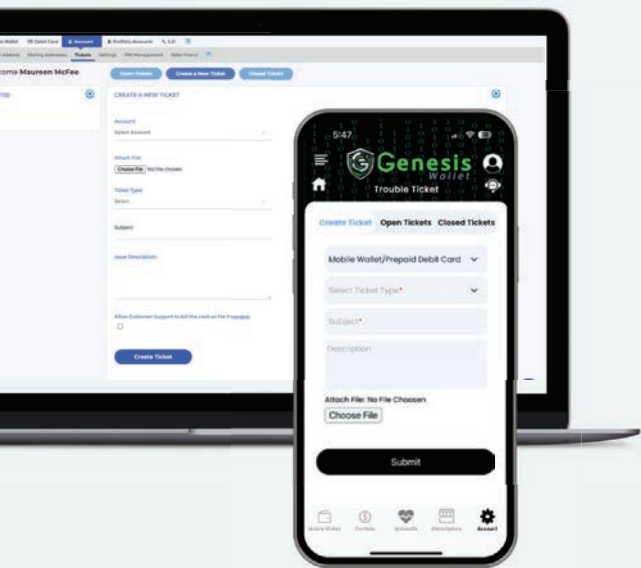
THERAPY

CUSTOMER SERVICE

Get the help you need right from the Genesis wallet customer portal or directly from our mobile application.

Contact our 24-7-365 support team via live chat, submit a trouble ticket, check on in-progress requests, and / or reach out to a live customer service representative by phone.

We're here to help you when need us and on your terms.



If you can't find what you need on our website, Mobile App or customer portal, not to worry. We are only a phone call, email, or live chat away!



LIVE CUSTOMER SERVICE

1-800-701-0833



EMAIL SUPPORT

support@myGenesisWallet.com

Banking without the Bank

The Genesis Mobile Wallet technology suite is an industry leading payment management system with a wide range of security features which allow you to protect your money. The Genesis Wallet also significantly reduces the costs of moving money domestically and internationally and at the same time provides you with unparalleled security to ensure your money never falls into the wrong hands.

The Genesis Wallet technology including the mobile wallet account, Prepaid Virtual Debit Card, Physical Prepaid Debit Card, and Prepaid Companion Cards have been designed to cut your banking costs by over 80% and at the same time dramatically increases security of your confidential banking information.

Finally, you have an easy and cost effective way to manage your money and on your terms.

We are so glad to have you on board!



**YOUR SECURE
FINANCIAL COMPANION**



Support: 1-800-701-0833

Support@mygenesismwallet.com



myGenesisWallet.com